

## LIMITED WARRANTY FOR AMERICAN STANDARD COMMERCIAL STORAGE TANK™

### LIMITED WARRANTY COVERAGE IN GENERAL

AMERICAN STANDARD WATER HEATERS (“AMERICAN STANDARD”) will furnish a replacement water heater in the event of a tank failure, and will furnish a replacement for any other component part which fails in normal use and service within the pertinent periods below. In accordance with the terms of this warranty the AMERICAN STANDARD replacement water heater or component part will be warranted for only the unexpired portion of the original warranty.

### THE INNER GLASSLINED TANK

If the inner glasslined tank fails within FIVE (5) years after original installation and operation as a result of defects in material and/or workmanship, AMERICAN STANDARD will furnish a replacement water heater. If an exact replacement is not available for any reason, we reserve the right to provide a comparable model water heater.

### COMPONENT PARTS OTHER THAN THE TANK

If any other part fails with ONE (1) year after original installation and operation AMERICAN STANDARD will furnish a replacement part.

### THIS WARRANTY DOES NOT COVER

- a) Defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided;
- b) Damage from abuse, accident, fire, flood, freeze and similar occurrences;
- c) Any damage or failure caused by operating with the anode rod removed;
- d) Any damage or failure resulting from operation with an empty or partially empty tank;
- e) AN EVENT WHEREBY TANK FAILURE OCCURS DUE TO THE WATER HEATER BEING OPERATED IN A CORROSIVE ATMOSPHERE (GAS MODELS) OR AT WATER TEMPERATURES EXCEEDING MAXIMUM SETTING OF THE OPERATING AND/OR HIGH LIMIT CONTROL OR THE WATER HEATER IS NOT SUPPLIED WITH POTABLE WATER FREE TO CIRCULATE AT ALL TIMES. THE TANK MUST NOT BE SUBJECTED TO PRESSURES OR FIRING RATES GREATER THAN THOSE SHOWN ON THE RATING PLATE, WHICH MUST NOT BE ALTERED DEFACED OR REMOVED;
- f) Defects or damage caused by the use of any item attached to the water heater, including any energy saving device not authorized by AMERICAN STANDARD;
- g) Units installed outside the 50 states (and the District of Columbia) of the United States or not in accordance with applicable local codes, ordinances and good trade practices;
- h) THE UNIT HAS BEEN REMOVED FROM ITS ORIGINAL INSTALLATION LOCATION;
- i) Failure resulting from metal fatigue due to excessive amounts of sediment, lime or other scale deposits allowed to accumulate. THE WATER HEATER IS EQUIPPED WITH A HAND-HOLE CLEANOUT INTENDED FOR EASY REMOVAL OF SUCH DEPOSITS;
- j) Development of noise, taste, odors, discoloration or rusty water.

### SERVICE LABOR RESPONSIBILITY

This warranty does not cover any labor expense for service, material and/or permits required for removal, repair or re-installation of the replacement water heater or any component part. All such expenses are the owner's responsibility.

### SHIPPING COST

AMERICAN STANDARD will pay the transportation cost for the replacement water heater or part to a convenient delivery point selected by us near the place of installation such as a local AMERICAN STANDARD water heater distributor. You must pay any local cartage including the cost of returning the replaced water heater or part to a convenient shipping local determined by AMERICAN STANDARD if required, such as a local AMERICAN STANDARD water heater distributor.

### HOW TO MAKE A WARRANTY CLAIM

Any claim for warranty service should be made initially to your contractor or dealer from whom the water heater was purchased. If this cannot be done, contact any other local contractor or dealer handling AMERICAN STANDARD water heater products or our AMERICAN STANDARD WATER HEATERS Warranty department at:



561 New York Drive Pomona, CA 91768 U.S.A.  
1-(800)-900-9063

WHENEVER A WARRANTY INQUIRY OR REQUEST FOR SERVICE IS MADE, ALWAYS PROVIDE THE WATER HEATER MODEL NUMBER AND SERIAL NUMBER, DATE OF INSTALLATION, NAME OF DEALER AND THE TYPE OF FUEL USED (natural gas, propane gas or electric fired).

In most cases your contractor should be able to promptly take the necessary corrective action and thereafter notify AMERICAN STANDARD of the In-warranty claim. HOWEVER ANY REPLACEMENTS ARE MADE SUBJECT TO VALIDATION BY US OF IN-WARRANTY COVERAGE. The water heater or component part to be replaced must be made available in exchange for the replacement.

### MISCELLANEOUS

No one is authorized to make any other warranties on behalf of AMERICAN STANDARD.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE SOLE LIABILITY OF AMERICAN STANDARD WITH RESPECT TO ANY DEFECT SHALL BE AS SET FORTH IN THIS WARRANTY AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING DAMAGE FROM WATER LEAKAGE) ARE EXCLUDED.

### RELATION OF STATE LAWS TO THIS LIMITED WARRANTY

Some states do not allow:

- a) Limitations on the duration of a limited warranty, and/or;
- b) Limitations on incidental or consequential damages.

Thus, the above limitations or exclusions may not apply to you. This warranty provides the owner specific legal rights, and the owner may also have other rights which vary from state to state.

### IMPORTANT

YOU SHOULD RETAIN THIS WARRANTY CERTIFICATE SHOULD WARRANTY SERVICE BE REQUIRED . REASONABLE EVIDENCE OF THE EFFECTIVE DATE OF THE WARRANTY, BEING THE INSTALLATION DATE, MUST BE PRESENTED; OTHERWISE, THE EFFECTIVE DATE SHALL BE DETERMINED BY AMERICAN STANDARD AS THE DATE OF MANUFACTURE PLUS (30) DAYS.



561 New York Drive POMONA CA, 91768 U.S.A.  
1-(800)-900-9063

# IMPORTANT!

**THIS IS A LIMITED WARRANTY!**

**READ, COMPLETE INFORMATION**

**REQUIRED ON BACK**

**AND KEEP**

**IN YOUR**

**POSSESSION!**

*American Standard*<sup>®</sup>  
WATER HEATERS

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Pomona CA, 91768 U.S.A.  
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## FILL IN AND RETAIN

(REGISTRATION IS NOT A CONDITION OF  
THIS WARRANTY)

MODEL NO: \_\_\_\_\_

SERIAL NO: \_\_\_\_\_

**DATE OF INSTALLATION**

\_\_\_\_/\_\_\_\_/\_\_\_\_  
dd mm yy

OWNER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

INSTALLATION ADDRESS: \_\_\_\_\_

DEALER'S NAME: \_\_\_\_\_

DEALER'S ADDRESS: \_\_\_\_\_

THIS COMPLETED LIMITED WARRANTY SHOULD BE PRESENTED TO THE  
AUTHORIZED AMERICAN STANDARD WATER HEATERS REPRESENTATIVE AT  
THE TIME SERVICE OR REPLACEMENT OF THE TANK OR COMPONENT PARTS  
IS REQUIRED.

# LIMITED WARRANTY

*American Standard*<sup>®</sup>  
WATER HEATERS

**FIVE (5) YEAR LIMITED WARRANTY ON  
INNER GLASSLINED TANK ONLY**



**ONE (1) YEAR LIMITED WARRANTY ON  
ALL OTHER COMPONENTS PARTS**

