

TECHNICAL BULLETIN

Line : **Gas-powered Water Heaters**

Technical Notice No. 10

Date: 02/04/2018

NO HEATING POWER

SYMPTOMS

No hot water

CAUSE

If you don't get any hot water when you turn on the hot water faucets and your water heater is gas-powered, the most likely problem is a pilot light that has blown out. This can be due to a faulty thermocouple or a faulty pilot control valve. Another likely cause is a heating element (if you have an electric water heater) or the thermocouple (for a gas water heater) that needs to be replaced.

FIX

Replace the heating element or thermocouple. it is a relatively easy job for a plumbing professional. Unless you have such training, you're well-advised to let a pro handle this repair.

Elaborated By: _____

Authorized By: _____