

## TECHNICAL BULLETIN

Line : : **Gas-powered Water Heaters**

Technical Notice No. 14

Date: 02/04/2018

### Air on the Gas Tubing

#### SYMPTOMS

- After installation, Water Heater doesn't turn on, pilot doesn't stay Lit

#### CAUSE

The first time the Water Heater is turned on, it may take up to ten minutes before the flame is visible inside the burner cavity. This is normal due to air in the gas line.

#### FIX

**Purge the Gas Line.-** The safest way is to continue to hold the pilot button down and bleed the air through the little pilot tube. Three full minutes should purge your line. You could also disconnect a pipe at the union or flex connector but you must recheck that there are no piping leaks when you reconnect.

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