

PRODUCT RECALL SAFETY NOTICE!

American Standard[®]

WATER HEATERS

RECALL NOTICE: ATTENTION PLUMBERS!

American Standard Water Heaters™

Residential Gas GSN & GN 30, 40 & 50 Gallon Water Heaters

Serial Number

Affected:

***GN Models beginning with: "F15, G15, H15, J15, K15, L15, M15, A16 & B16
GSN Models beginning with: "E15, F15, G15, H15, J15, K15, L15, M15, A16 & B16"***



CONSUMERS MUST ENSURE THAT COMBUSTIBLE MATERIALS AND VAPORS ARE NOT IN THE VICINITY OF THE HEATER AND SHOULD BE REMOVED IMMEDIATELY!

Nature and Extent of Possible Defect and Risk:

- After testing, it has been determined that a limited batch of American Standard Residential Gas Water Heaters in the GSN and GN families may have a manufacturing defect which resulted in defective sealing of the flange between the burner and combustion chamber that during extreme conditions could allow outside flammable vapors to enter the combustion chamber and ignite.

Recalled Product

- Residential Gas GN & GSN 30, 40 & 50 Gallon heater produced between June 2015 – February 2016 beginning with serial numbers which include the following: **"E15, F15, G15, H15, J15, K15, L15, M15, A16 & B16."**

Solution:

1. If you have recently installed an American Standard Residential Gas Water Heater and it falls between the serial numbers listed above, please contact us at (888) 883-0788 or at American.Standard@waterheating.com
2. Once American Standard Water Heaters receives the contact information, we will contact the home owner in order to schedule a service agent to visit the home and diagnose whether a repair, refund or exchange is necessary.
3. American Standard Water Heaters will also have "Recall Information" section on our website where the customer's information can be submitted. Once received, our staff will reach out to the customer directly.

Question:

For additional questions or concerns please contact **(888) 883-0788** or via email at:

American.Standard@waterheating.com
www.americanstandardwaterheaters.com

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